Ken Jefferson  
[ken.jefferson@sympatico.ca](mailto:ken.jefferson@sympatico.ca)

*Ottawa Outlook, nee North Hero News and World Review …. ……. Mostly stuff no one else would print.* Outlk14wc12 (2015 Letter # 1)

INFORMATION PLEASE.

When we took possession of Room 11 on the fourth floor of the Candlewood Retirement Home little did we realize it came with a slight bonus. Bonus or Onus, … take your pick. One of the first phone calls we received went something like this:

Ring.

*“Hello”*

*“Hello, … is this directory Assistance?*

*“Directory what???*

*Directory Assistance.”*

*“No, … you’ve reached in-house extension 411.”*

*“Oh, … I’m sorry”*

End of call.

Oh boy, Directory Assistance call #1. The first in-house phone digit signifies the floor and the next two are the room number. And obviously, being 411, we had hit the jackpot.

After about the 4th or 5th ‘assistance’ call, devious behaviour became more and more tempting. Hymn, wonder how the real Directory Assistance answers their phone. Hee Hee Hee, a clever subterfuge begins to form. However, … must be careful, ‘Directory callers’ will all be residents and we definitely don’t want to be stormed by irate fellow residents.

It will definitely take a little thought, … stay tuned, for future ‘Assistance Caper’ developments.

Hope all had a fine Holiday Season and best wishes to all for 2015!. We came through year-end in great shape and are 5 days into our “On the Wagon” discipline, off the juice till the First Day of Spring. Only 85 days more to go.

That’s all till February, from Ottawa,

Lucille & Ken.

Carlingwood Retirement Community

200 Lockhart Ave, Apt 411

Ottawa ON k2a4C6

613-693-0600